



**GOVERNMENT OF JAMMU & KASHMIR,
FINANCE DEPARTMENT.**

(www.jkdat.nic.in)

Subject :- NPS Performance Review of State Government of Jammu and Kashmir through Video Conference / Telephonic Review with PFRDA on 14th December, 2017.

C I R C U L A R

A Video Conference / Telephonic Review on Performance of District Treasury Officers/ Treasury Officers of Jammu & Kashmir State on NPS was held by the General Manager, Pension Fund Regulatory Development Authority on 14.12.2017. During the course of review, the General Manager, (PFRDA) has pointed out certain shortcomings in the implementation of NPS in the State of J&K which are of great concern and shows lackadaisical approach of the District Treasury Officers/ Treasury Officers (DTOs/TOs) in implementation of NPS and dealing with subscribers contribution and Government exchequer as well. Some of the issues which need immediate attention by DTOs/ TOs are given hereunder :-

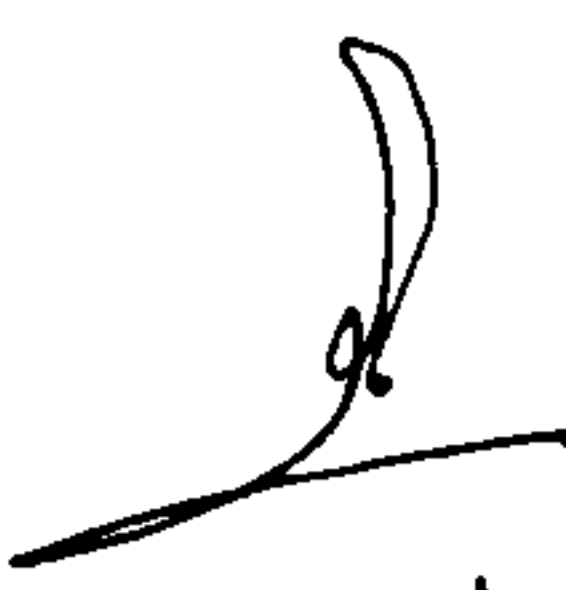
1. There is a huge gap between the number of subscribers registered and the subscribers receiving the credits for the said month. There is substantial delay in uploading of the NPS contribution by the DTOs. There is not a single instance when all the 133 DTOs registered have uploaded the SCF in a particular month. It has further been pointed that there is a huge gap between the subscribers date of joining and their registration thereof.

In this context , all the DTOs/ TOs are directed to upload the contribution under NPS for all the associated subscribers under them and also upload the SCF by or before 15th of the following month as per the standing instructions already issued to them.

2. There are total 6562 subscribers registered with the CRA system who have not submitted/ furnished their nomination details to NSDL till date.

It is enjoined upon all the DTOs/ TOs to update the nomination details as per the format already provided to them and submit the same to NSDL CRA so that they can update the nomination details of the left over subscribers.

3. It has come to the notice of undersigned that there are some subscribers who fail to furnish / update their mobile nos. with CRA system which is a matter of concern as the DTOs/ TOs have


19/12

time and again been directed to submit their details to NSDL / CRA.

It is hereby impressed upon all the DTOs/ TOs to provide the mobile nos to NSDL CRA as per the format (already furnished) and submit the same to NSDL CRA so that they can update the mobile nos of the left over subscribers at their end.

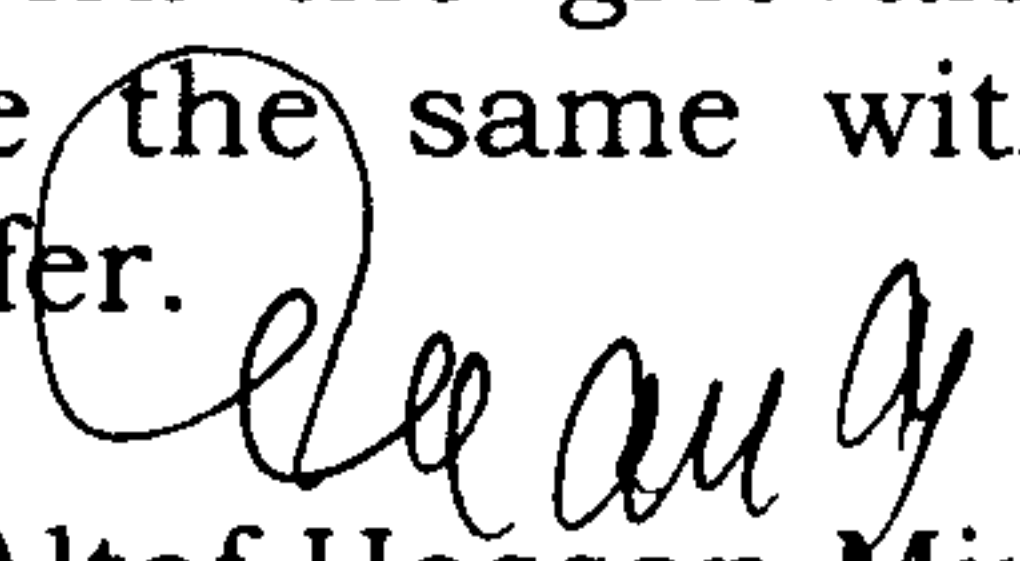
4. During the course of discussions and deliberations with PFRDA , it has come to the notice of the undersigned that out of 133 DTOs of J&K registered with the CRA, only negligible number of DTOs are using the Dashboard facility / reports provided in the CRA system. Needless to mention here that Dashboard is a facility provided in the CRA system where a DTO can have complete access or can see the pendency in respect of his Treasury. Non-Login into such a handy facility by the DTO concerned shows their callous approach towards NPS in general and solving/ clearing public grievances in particular. In spite of various instructions issued on this score nothing concrete has been achieved so far.

Taking the cognizance of the aforesaid matter, the DTOs/ TOs are, once again, directed to login into CRA system and access the Dashboard facility / reports once in a fortnight so that they can acquaint themselves in progress achieved by their Treasury regarding NPS viz-a-viz have knowledge of pendency in respect of their Treasury as well.

5. General Manager, PFRDA has also pointed out the non-initiation of withdrawal request even after the generation of claim-Ids in respect of 181 subscribers who are either superannuated or going to superannuate in near future. Moreover, the DTOs/ TOs have not submitted the documents in respect of 62 subscribers whose withdrawal request are authorized by them online.

All the DTOs/ TOs are directed to attend this issue on priority basis.

It is impressed upon all the DTOs / TOs to resolve the pendencies / shortcomings forthwith. The are also directed to attend the grievances raised by the subscribers on priority basis and resolve the same within stipulated time frame so that the subscribers may not suffer.


(Altaf Hassan Mirza) 19/12/2017
Director General,
Accounts & Treasuries,
Finance Department.

NO: DGAT/PS/DR/414
Copy to the :-

Dated : 19.12.2017.

1. Director, Accounts & Treasuries, Jammu/ Kashmir for information and necessary action.
2. General Manager, Pension Fund Regulatory Development Authority, New Delhi for information.
3. Executive Vice President, NSDL Infrastructure Limited, Mumbai for information with the request to share the information on subscribers details in respect of each issue discussed above with the PFRDA.
4. All Treasury Officers for information and strict compliance.